

ISO 9001:2015 Quality Management

INTERNAL AUDITOR TRAINING · GAP ASSESSMENT · PRE-CERTIFICATION READINESS

Get certification-ready faster, with fewer non-conformities. We help laboratories, health facilities, manufacturers, NGOs and service organisations build, audit and improve quality management systems that pass external certification the first time – and keep passing.

What we offer

INTERNAL AUDITOR TRAINING

A focused 1–2 day course equipping your staff to plan, conduct and report internal audits against ISO 9001:2015. Includes certificates of completion, audit checklists and templates.

QMS GAP ASSESSMENT

A structured review of your current system against the ISO 9001:2015 clauses, delivered as a prioritised gap report with a corrective-action roadmap.

PRE-CERTIFICATION READINESS

Hands-on support to close gaps, prepare documentation and run a mock audit, so you walk into the certification audit with confidence.

DOCUMENTATION SUPPORT

Quality manual, procedures, SOPs and records structured to satisfy auditors without drowning your team in paperwork.

Who it is for

Diagnostic and medical laboratories · hospitals and clinics · food, beverage and pharmaceutical manufacturers · NGOs and development-sector implementers · professional service firms – any organisation seeking, renewing or strengthening ISO 9001 certification, or being asked for it by funders and clients.

Why Celenara

- Led by a **Chartered Quality Institute / IRCA-qualified ISO 9001:2015 Lead Auditor** with Practitioner membership (PCQI, UK).
- **15+ years** strengthening quality and health-security systems across Nigeria, Sierra Leone and Uganda – including the design of an ISO 9001:2015 case-management audit tool **adopted by Uganda's Ministry of Health**.
- Practical, audit-tested tools – not theory. You keep the templates, checklists and trained staff after we leave.

Indicative engagements

SERVICE	SCOPE
Internal auditor training	1-2 day course, up to 15-20 participants, certificates included
QMS gap assessment	Document review, site visit and prioritised gap report
Pre-certification support	Gap closure, documentation and mock audit, scoped per site

Fees are scoped to the size and complexity of your organisation. Volume and multi-site arrangements are available.
We quote after a short scoping call, not before.

Book a free 20-minute scoping call

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